Importance-Agreement Rating

City of Fort Lauderdale

| AREA | Most Important % | Most Important Rank | Agreement % | Agreement Rank | Importance- Agreement Rating | I-A Rating Rank |
|--|------------------------|---------------------------|----------------|-------------------|------------------------------------|--------------------|
| Top Short-Term Priority | | | | | | |
| City does good job managing health insurance plan | 52% | 1 | 9% | 9 | 0.4732 | 1 |
| Other Areas | | | | | | |
| Problems with health plan benefits are easy to resolve | 24% | 2 | 18% | 8 | 0.1968 | 2 |
| Employee health plan benefits are easy to use | 19% | 4 | 31% | 6 | 0.1311 | 3 |
| Employee understands what is covered by health plan | 20% | 3 | 42% | 5 | 0.1160 | 4 |
| City does good job managing worker's comp claims | 9% | 7 | 24% | 7 | 0.0684 | 5 |
| Problems with pay are easy to resolve | 10% | 6 | 60% | 4 | 0.0400 | 6 |
| Employee pay check is almost always accurate | 13% | 5 | 76% | 2 | 0.0312 | 7 |
| Employee is familiar with City's retirement benefits | 8% | 8 | 70% | 3 | 0.0240 | 8 |
| Employee knows about City's vacation/sick leave benefits | 2% | 9 | 83% | 1 | 0.0034 | 9 |

Note: The I-A Rating is calculated by multiplying the "Most Important" % by (1-'Agreement' %)

Most Important %:

Agreement %:

The "Agreement" percentage represents the sum of the ratings "4" and "5" excluding 'not a

of 1 to 5 with "5" being strongly agree and "1" being strongly disagree.

© 2002 ETC Institute